

**From:** Graham Flood  
**To:** Microsoft ATR  
**Date:** 1/2/02 12:34pm  
**Subject:** Microsoft Settlement

Hi,

Please see these comments from a consumer perspective rather than an employee.

"I have used MS software for many years (before I was a MS employee). I am very open to new technologies and software but the reality is that if you want to get your job done quickly and easily then MS software usually provides the answer. I use an Apple Mac (as I work on the Macintosh team) much more than a Windows PC and I think MS have done a great job with Mac software and have really spurred on Mac sales. I use many other types of software other than MS software only if it is any good. If I buy a PC or MAC that has pre-installed software and it doesn't do what I want I don't use it or remove it, I then go and get better stuff if its there.

Anyway I think for the economy sake and for thousands that work in the industry you should put a lid on this ASAP so we can all get on with much more important things. Why should a company be punished just because they are successful, in this business you don't get anywhere by lying down."

thanks  
Graham